



We've got you covered.

COMFORT CARE PLAN OPTIONS:

A regularly scheduled tune-up / inspection will be performed once during the service agreement term during regular working hours. Please call to schedule*

Our tune-up includes:

- Vacuum heating unit (if needed)
- Adjust burner for maximum efficiency
- Clean and adjust electrode and nozzle assembly
- Lubricate all motors, bearings, fans and circulators
- Replace oil filter, oil nozzle and oil strainer
- Test and adjust all safety and operating controls
- Inspect flue pipe, barometric damper and combustion chamber
- Test operation
- Inform customer of equipment condition

AIR CONDITIONING PLAN

VALUE PLAN:..... \$129.95 plus tax
Monday – Friday 8:00 am - 4:30 pm**
\$45.00 for each additional condensing unit.

1. Annual inspection of equipment*
2. 15% discount on diagnostic fee
3. 15% discount on parts and repair fees

PROPANE PLANS

VALUE "LP" HEATING PLAN:..... \$109.95 plus tax

1. Annual Inspection of equipment*
2. 15% discount on parts and repair fees

VALUE "LP" HOT WATER PLAN:..... \$99.95 plus tax

1. Annual Inspection of equipment*
2. 15% discount on parts and repair fees

OIL HOT WATER PLANS

VALUE PLAN:.....\$79.95 plus tax

1. Annual heating system tune-up*
2. 15% discount on the diagnostic fee
3. 15% discount on parts and repair fees

STANDARD PLAN:.....\$129.95 plus tax
Winter schedule 8:00 am - 7:00 pm
11/1 thru 4/1
Summer schedule 8:00 am - 4:30 pm** Mon-Fri
4/2 thru 10/31
\$95.00 Service Fee after contract hours.**

- | | |
|---------------------|------------------------------------|
| Single Aquastat | Cad Cell Relay 8184G or equivalent |
| Burner Fan | Ignition Transformer |
| Cad Cell Sensor | 1 Nozzle |
| Electrodes | Oil Filter Cartridge |
| Ignition Leads | Oil Pump Strainer |
| Nozzle Adapter | Draft Regulator |
| Oil Pump | Firematic Pump Valve |
| Stack Control | Electrode Assembly |
| Burner Coupling | Delayed Oil Valve |
| Boiler Drain | |
| Burner Motor 1/7 hp | |

HEATING OIL PLANS

VALUE PLAN:.....\$149.95 plus tax

1. Annual heating system tune-up*
2. 15% discount on the diagnostic fee
3. 15% discount on parts and repair fees

STANDARD PLAN:.....\$229.95 plus tax
Winter schedule 8:00 am - 7:00 pm
11/1 thru 4/1
Summer schedule 8:00 am - 4:30 pm** Mon-Fri
4/2 thru 10/31
\$95.00 Service Fee after contract hours.**

1. Annual heating system tune-up*
2. No diagnostic fee
3. No repair fee for replacing the following parts due to failure under normal operating conditions (One each per contract year)

- | | |
|---------------------|------------------------------------|
| Single Aquastat | Boiler Drain |
| Burner Fan | Burner Motor 1/7 hp |
| Cad Cell Sensor | Cad Cell Relay 8184G or equivalent |
| Electrodes | Electrode Assembly |
| Fan & Limit Control | Delayed Oil Valve |
| Ignition Leads | Ignition Transformer |
| Manual Thermostat | 1 Nozzle |
| Nozzle Adapter | Oil Filter Cartridge |
| Oil Pump | Oil Pump Strainer |
| Pressuretrol | Blower Belt |
| Stack Control | Draft Regulator |
| Burner Coupling | Tank Whistle |
| Tank Gauge | Firematic Pump Valve |

PREMIUM PLAN:..... \$329.95 plus tax
24 hours 7 days a week**

1. Annual heating system tune-up*
2. No diagnostic fee
3. No repair fee for replacing the following parts due to failure under normal operating conditions (One each per contract year)

- | | |
|------------------------------------|-------------------------------|
| Single Aquastat | Tank Whistle |
| Burner Fan | Firematic Pump Valve |
| Cad Cell Sensor | Triple Aquastat |
| Electrodes | Temperature Gauge |
| Fan & Limit Control | Pressure Gauge |
| Ignition Leads | Circulator |
| Manual Thermostat | Zone Valve |
| Nozzle Adapter | Circulator Bearing |
| Oil Pump | Assembly |
| Pressuretrol | Circulator Coupler |
| Stack Control | Circulator Motor |
| Blast Tube | Switching Relay |
| Burner Coupling | (zone panel not covered) |
| Tank Gauge | Expansion Tank |
| Boiler Drain | Burner End Cone |
| Burner Motor 1/7 hp | Air Vent |
| Cad Cell Relay 8184G or equivalent | Pressure Relief Valve |
| Electrode Assembly | Burner Switch |
| Delayed Oil Valve | Blower Motor |
| Ignition Transformer | Motor Pulley |
| 1 Nozzle | Fan Pulley |
| Oil Filter Cartridge | Fan Shaft & Bearing |
| Oil Pump Strainer | Automatic Water Feeder |
| Blower Belt | (Hydronic only not for steam) |
| Draft Regulator | |

* Tune-up/Inspection must be scheduled from April 1st – Oct 1st ** On observed National Holidays, service fees apply.

TERMS AND CONDITIONS

1. This agreement is offered only to regular customers of Bottini Fuel (Bottini or Seller). Customer agrees that this service agreement will terminate if the customer is not on a Bottini automatic delivery plan.
2. Bottini will conduct an inspection of the customer's heating equipment to determine, in its sole and absolute discretion, whether the equipment is suitable for participation in this program. Bottini reserves the right to cancel this agreement if such inspections do not meet with its approval. Low pressure rotary type and wood/oil combustion units are not covered by this agreement. The comfort care plans at quoted prices are for heating systems that fire at a rate of up to 2.5 gallons per hour.
3. Bottini is not responsible for any damage caused by water, fire, acts of God, tampering, abuse, customer negligence or service performed by another contractor or the customer.
4. Customer is solely responsible for compliance with all applicable laws, including, but not limited to, all spill notification requirements imposed by any governmental authority. Customer warrants that its oil tank is vented and installed in accordance with current fire underwriter's standards. Customer agrees to indemnify and hold Bottini harmless from and against any damage arising from a violation of law or improper installation of the oil burner, its venting or piping.
5. Bottini agrees to provide service with reasonable promptness, unless delayed or prevented by an act of God, storm, flood, fire, terrorism, strikes or labor disturbances. Bottini shall neither be obligated to perform, nor will Bottini be liable in damages or otherwise responsible, for losses resulting from delays in delivery due to supply shortages, embargoes, laws, governmental or industry allocations or any other actions beyond the control of Bottini.
6. Bottini is not liable for any damage caused by (1) Insufficient fuel in the oil tank (2) Venting other than through chimney (e.g. direct venting) (3) Non-compliance with any laws (4) Heating of an unoccupied building or residence (5) Direct or consequential damages resulting from the failure of the boiler or any associated equipment (6) Delays, or inability to perform service, caused by or arising from circumstances not reasonably within the control of Bottini (7) Fuel flow problems related to outside storage of fuel, or (8) Failure of automatic delivery due for homeowners who use supplemental heating. Performance under this agreement may be discontinued at any time by the seller if working conditions are found to be hazardous or unsanitary.
7. This agreement pertains to service on the customer's oilburner. Customer agrees to indemnify and hold Bottini harmless from and against any liability arising from any work performed on the customer's chimney piping, ducts, tanks, radiators, furnace accessories, fan and any equipment that is not part of the oil burner; such as purging the system.
8. Customer shall indemnify and hold Bottini harmless from and against any claim or liability arising from any discharge of oil other than a discharge directly caused by an act of Bottini, including discharges from leaking tanks or pipes.
9. Customer warrants and represents that it is the owner and operator of all items serviced by Bottini. Customer may not assign this agreement without obtaining the written consent of Bottini. This service agreement is non-transferrable and/or non-refundable.
10. There are no express or implied warranties provided by Bottini, including without limitation, the implied warranty or merchant ability and fitness for a particular purpose, respecting this agreement and/or the equipment or service provided. Bottini is not responsible for manufacturing defects.
11. All sums due Bottini (for fuel or service) must be paid as provided in this agreement or Bottini may cancel this agreement without refund.
12. This agreement shall renew automatically unless terminated by either party. The acceptance of service constitutes consent to any extended term. Payment by the customer constitutes acceptance of all work done by Bottini. Bottini may cancel the agreement at any time if it determines that service of the existing oil tank or other equipment is no longer practical due to the equipment's age or obsolescence.
13. The buyer agrees not to hold Bottini responsible for damages occurring at unattended, vacant or unoccupied premises. The buyer's fuel storage tank and fuel lines are not covered for maintenance, repair or replacement. Comfort care plans do not cover labor and materials to repair water leaks on domestic or heating pipes, to thaw or repair frozen domestic or heating pipes, to thaw frozen oil lines or outside oil tanks, to dispose of water or other foreign matter from oil tanks or lack of oil due to conditions beyond seller's control. Service plan does not cover replacement of or work on domestic hot water coils, draft inducers, power venting equipment or connected controls, System 2000 manager connected wiring or plate exchanges, Logomatic controls, PC700 or any other specialized outdoor reset control, bronze circulators, air conditioners, humidifiers, electric air cleansers and media filters, boiler sections, heat exchanger, air handler components, burner replacement, programmable thermostats, kick space heaters, steam boiler, water feed valves, non-residential equipment and controls, blower housing, heat distributing units (radiators, baseboard radiation), piping or duct work, duct cleaning, hot water tempering valves, water heater, anode rods, thermal (domestic water) expansion tanks, back flow preventers, motorized zone dampers and their connected relays. Fuel flow problems directly related to outside oil storage tanks are examples of items not covered.
14. Waiver of subrogation: Buyer waives any and all rights of subrogation and /or recovery against seller, including our officers, members, agents and employees, occurring on or arising out of the agreement, the delivery of fuel or any service or repair at your premises to the extent such loss or damage is covered by proceeds received from casualty, homeowners or other insurance carried by the buyer. Buyer shall have no right of recovery against the seller, its agents, servants, contractors or employees; and no third party, including but not limited to any insurance carrier, shall have any right of recovery (whether based on tort, contract or otherwise) by way of subrogation or assignment or otherwise.
15. Limits of liability: we will not be responsible for loss or damage due or resulting from: changes in fuel consumption, your failure to schedule maintenance, acts of God, terrorism, strikes, riots, material or labor shortages, fire, flood, hurricane, power interruptions or loss, accidents, governmental acts, abuse or misuse of equipment, spontaneous part failure, insufficient water, frozen or jelled oil lines or any other conditions beyond our reasonable control, including a vacant, unattended or unoccupied house to the maximum extent permitted by law. Bottini will have no liability for direct or indirect, special or consequential damages of any kind. We are not responsible for secondary damages as a result of a delay in rendering service. Any and all actions, whether based in contract or tort, whether for personal injury or property damage and whether brought by buyer or buyer's insurance company, must be commenced within one year of the cause of action or shall be barred. In no event shall our liability to you or others under this agreement or otherwise exceed \$1,000.00.
16. It is the customer's responsibility to arrange a date for the preventive maintenance and burner service. Bottini is not responsible if maintenance is not performed due to unavailability of customer to schedule this service.
* Tune-up/Inspection must be scheduled for April 1st - October 1st.
17. On observed national holidays labor is charged at regular prevailing rates.
18. Service to any part not specifically listed in any plan is not covered and will be charged at prevailing rate for the cost of labor and materials for repairs and/or replacement.
19. Bottini recommends that the customer have any and all chimneys, flues, and other pipes directly venting exhaust from the boiler inspected and cleaned annually by a properly licensed and/or certified chimney inspector.
20. Bottini and the customer agree that Bottini is not liable for any damage caused by or resulting from buildup or blockages of soot or other materials in the flue or chimney. Customer agrees to hold Bottini harmless from any and all damage arising from any buildup and/or blockage of the chimney and/or venting of boiler.
21. Bottini and the customer agree that Bottini is not liable for any blow backs or similar damage resulting from blockage in the flue and/or chimney. None of the comfort care plans offered by Bottini include any service or cleaning of the flue, chimney or any other venting system for the boiler.
22. Bottini is not liable for any damage caused by boiler or heating system or for any service performed on a customer's oil burner if the damage occurs during a period of time when the residence or building is vacant, unoccupied or unattended. A building is unattended for purposes of this section when there is no person in the home for continuous period of 24 hours. It is important to insure that the heating system continues to function, that the customer has the residence or building checked on a daily basis as not to cause damage.